



March 13, 2020

## **Michigan Flyer-AirRide to Suspend Service March 16 - April 16**

Due to a sharp decline in demand by passengers traveling to and from Detroit Metro Airport, Michigan Flyer—the airport shuttle service of Indian Trails—will suspend all of its daily runs between East Lansing, Brighton, Ann Arbor and Detroit Metro Airport from Monday, March 16, until Thursday, April 16.

Michigan Flyer-AirRide passengers holding unused tickets for this period are being issued full refunds.

Our temporary suspension of service is directly related to travel restrictions put in place by key customer groups and federal officials to combat the spread of coronavirus.

Specifically, Michigan State University in East Lansing has suspended all university-related international travel, plus any non-essential domestic travel, until April 20. The University of Michigan in Ann Arbor has suspended all international travel and study abroad programs until at least April 21. MSU and U-M have also suspended all in-person classes until April 20 and April 21, respectively.

At the same time, the U.S. government has issued travel restrictions between the U.S. and [Europe](#), China, South Korea, and Iran. In addition, domestic airlines are substantially reducing flight schedules to major U.S. destinations.

### **When We Plan to Resume Service**

Michigan Flyer-AirRide expects to resume a [full schedule](#) of operations on Thursday, April 16, 2020. In so doing, we hope to accommodate university students and faculty members who will be returning to their classes on April 20 and 21. Tickets for travel with us on or after April 16 will be available through our website at [MichiganFlyer.com](#) on Monday, March 23, and beyond.

### **Most of Our Bus Services are Still Operating**

You should know that only the airport-related bus service operated by Indian Trails and Michigan Flyer is temporarily suspending service. The other bus transportation services we operate will continue to serve passengers as usual. These include:

- The new [D2A2 pilot commuter service](#) between Detroit and Ann Arbor, which will begin on Monday, March 16.
- The University of Michigan's [Detroit Connector](#) service, which provides transportation between U-M campuses in Ann Arbor, Dearborn, and Detroit.
- [Indian Trails' charter buses](#), which transport groups from any location in Michigan, Northern Ohio and Northern Indiana to anywhere in the Continental U.S. and Canada.

- [Indian Trails' daily scheduled routes](#) throughout Michigan and into Chicago, Duluth and Milwaukee, with connections to the national Amtrak and Greyhound networks.

As noted in a separate announcement, all of the buses used in our operations are [cleaned and disinfected](#) at least daily.

We regret the inconvenience this situation will cause for many of our passengers, and look forward to serving you again before long.

We will continue to communicate updates directly with our customers, as well as through our websites at [www.indiantrails.com](http://www.indiantrails.com) or [www.michiganflyer.com](http://www.michiganflyer.com).